

# Nielsen Norman Group

a world leader in UX design and research, awards this

## Certificate in User Experience

with Specialty recognition in **Interaction Design and UX Management**

to

### Esther Estroff

on 18 December 2023 in recognition of completing **30 hours** or more of rigorous user experience training, including 30 hours or more in each Specialty, and passing the related exams. This status demonstrates a high level of dedication to UX education, and a strong commitment to the field of UX. The topics studied provide a solid foundation that rounds out personal, practical experience. *Updated on 17 January 2024.*

**UXC# 1017970**

#### **COURSES PASSED:**

Omnichannel Journeys and Customer Experience	UX Roadmaps
Effective Ideation Techniques for UX Design	
Application Design for Web and Desktop	
Research-Ops: Operationalizing and Socializing User Research	
DesignOps: Scaling UX Design and User Research	
UX Deliverables	
Designing Complex Apps for Specialized Domains	
Product and UX: Building Partnerships for Better Outcomes	
Content Strategy and Governance	

  
Kara Pernice  
CEO & President

